

York, PA

A Partnership for Long-Term Stability and Infrastructure Renewal

TRUST
WATER

The City of York's wastewater system is essential to its residents and the surrounding communities, serving more than 45,000 customer connections across the region. As pressures grew, city leaders recognized that maintaining reliable service would require a new approach that could provide the investment, expertise and long-term stability needed to strengthen this crucial system.

The Challenge

A declining customer base, aging infrastructure and limited maintenance funding made it increasingly difficult for York to provide safe, clean, and reliable wastewater service. Numerous permit violations resulted in a consent order from the United States Environmental Protection Agency. Significant investment and specialized expertise were needed to address the violations and upgrade the system, but the city was not positioned to fund or carry out the necessary work alone. At the same time, York faced a \$14 million budget deficit driven by rising pension and health care costs.

York's Path Forward

York needed a partner capable of combining substantial capital resources with specialized operational and regulatory expertise, and their search for a sustainable path forward led city leaders to a partnership with a regulated, private wastewater provider.

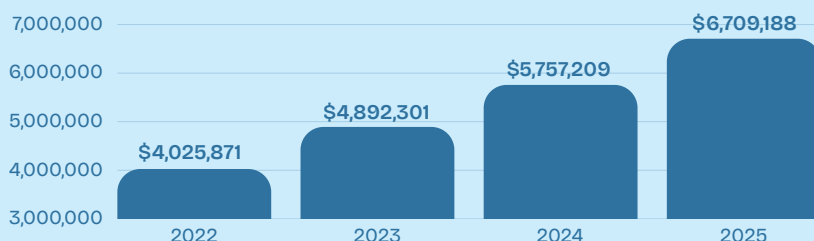
In April 2021, York sold the system to Pennsylvania American Water for \$235.3 million. The agreement gave York the resources to address immediate infrastructure concerns while creating a realistic plan for sustained community investment and dependable service.

Investing In A Stronger Wastewater System

Immediately after partnering with a private, regulated provider, York began to see improvements focused on quality and compliance. By June 2026, half of the consent order projects had been remedied with the other half are expected to be completed within approximately five years. York's decision to partner with a private, regulated wastewater provider resulted in benefits beyond safe, clean, reliable service and financial stability for the community, including:

- Keeping the wastewater plant within permit regulations
- Saving money on operating costs
- Improving security and quality of service
- Reducing environmental impacts on the local watershed

Annual Investment in York Wastewater System



Total - \$21,384,569

Supporting Affordability for Families in Pennsylvania

For more than 35 years, Pennsylvania American Water's H2O Help to Others Program™ has provided bill discounts, grants and payment assistance to eligible households.

In recent years, the program has delivered **more than \$16 million in annual bill discounts** and **nearly \$2 million in grants**, helping **more than 30,000 customers manage water and wastewater costs.**